**Warranty Claim Form**

Please complete all mandatory fields marked with “#”: in Section 1 and select submit button to email to researchanddevelopment@taipan.com.au

**NOTE:**  All claims are subject to our trading Terms and Conditions found in our Product Catalogue or on our website [www.taipan.com.au](http://www.taipan.com.au).

**Section 1 – Customer/Branch Staff Member/Territory Manager to complete**

|  |
| --- |
| **Customer Details** |
| Company Name: **#** |       | Contact Name: **#** |       |
| Contact Number: **#** |       | Fax: |       |
| Email: **#** |       | Date: **#** |       |
| **Purchase Details** |
| Taipan Invoice Number: **#** |       | Invoice Date: **#** |       |
| **Warranty Claim Details** |
| Product Number: **#** |       | Batch Number:  |       |
| Machine Type/Model: |       |
| Pressure Rating of Circuit: |       |
| Oil Type in Use: |       |
| Actual Hose Tail Crimp Diameter: |       |
| Description of Failure: **#**  |       |

**Section 2 – Research and Development Manager to complete**

|  |  |  |  |
| --- | --- | --- | --- |
| Date Notified:  |       | Claim Number: **WCF-** |       |
| Contact Number:  |       | Date WCF issued: |       |
| Date Assessed:  |       | Issued By: |       |
| Assessed By: |       | Date Credit Processed: |       |
| Credit Processed By: |       | Credit Note Number:  |       |
| **Details of Outcome** |
|       |
| Complete all Section 2 and save Warranty Form into Customers folder on X Drive | [ ]  |